



# Group Life with Long Term Care Protecting loved ones during life's most challenging times

Presented by: Brandon Sheahan February 1, 2022







- About AffinityLTC and Allstate Benefits
- Why Life and Long-Term Care
- The Coalition Program Overview
- Implementation & EnrollIment
- Customer Service





# About AffinityLTC, LLC.

- AffinityLTC is a firm that specializes in the marketing and administration of employer and association-sponsored Long Term Care Insurance (LTCI) – currently one of the nations leading 'exclusive' Long Term Care Insurance brokerage firms.
- Through years of experience and a proven track record, AffinityLTC
  maintains a long-standing, exclusive level of contractual relationships
  with LTCI companies that have been made available to College &
  University Associations for consideration for their employees.
- Successfully implemented more than 150 Private College and University LTC Programs.
- Your "Go-To" partner for implementation, education and ongoing servicing for your membership.
- Incumbent broker friendly.



# At a Glance





Over \$494 Million in benefits paid in 2020

4.1 Million

Policies in force<sup>1</sup>



We are the Good Hands® people.
the brand you know and trust



(1) Allstate Benefits Insight data 2020. (2) A.M. Best ratings reflect Best's opinion of relative financial strengths and operating performance. The A.M. Best rating is for American Heritage Life Insurance Company (AHL). It is also for Allstate Life Insurance Company of New York, based on its group affiliation with Allstate Life Insurance Company (IL). The Allstate Corporation has no direct responsibility for Allstate Life Insurance Company of New York's contractual or financial obligations. (3) 2020 National Retail Federation Top 100 Retailers List.

Allstate Benefits is the marketing name used by American Heritage Life Insurance Company (Home Office, Jacksonville, FL), a subsidiary of The Allstate Corporation. ©2021 Allstate Insurance Company, www.allstatebenefits.com

# **Our Core Products**















# **Product Overview**





# Long Term Care Facts







Under certain conditions,
MEDICARE will pay a
portion of the expenses for
the first 100 days



After day 100, you or your family could be left with out of pocket expenses each ----->



<sup>1</sup>Genworth Cost of Care Survey 2020, Nursing Home Facility, Semi-private room. <sup>2</sup>LongTermCare.gov – How Much Care Will You Need? <sup>3</sup>Medicare.gov – Skilled Nursing Facility Care.

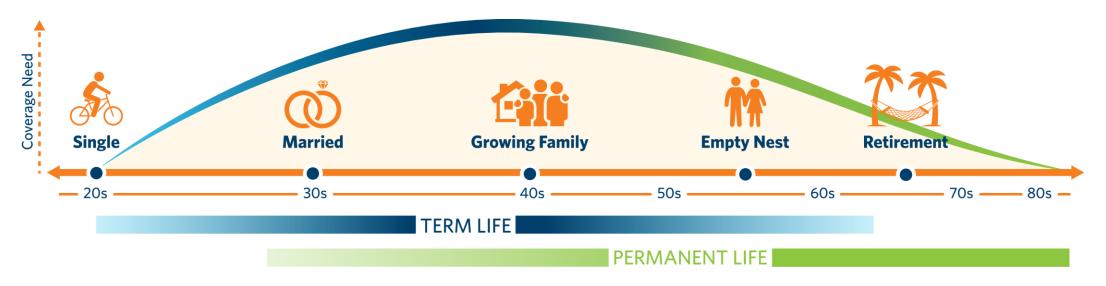
# Coverage for All Life Stages



As people move through the stages of life, certain factors dictate the type of life insurance they need.

During working years, an employer may provide Term Life insurance for protection during high need years, but cash value life products can help give peace of mind by providing coverage for the end-of-life expenses that remain after the Term Life coverage expires. Cash value life products also build cash value that can be accessed by the policyholder at any time if needed.

The graph below illustrates the need for term and permanent life insurance throughout the various stages of life.



# The Coalition program through





- Products: Choice of Group Universal Life 23 (GUL23) or Group Whole Life (GWL)
  - Only one product may be offered to a single group
- Guarantee Issue Maximums
  - Employee (18 70): \$175,000
  - Spouse (18 70)
    - Working: \$40,000 (Actively at work question required)
    - Non-Working: \$10,000
    - If working spouse status not available, GI maximum is \$10,000
  - Children (24hrs 18yrs): \$20,000
    - Child Term Rider
- Guarantee Issue Period
  - During initial enrollment in year 1, and during annual enrollment in year 2. New hires and qualifying life events are always GI.
- Minimum Participation 5 issued applications per employer group
- 3 Year Rate Guarantee

#### The Coalition Plan



#### Life Coverage (GWL or GUL23)

**Employee coverage:** \$25k to \$175k, in \$25k increments

**Spouse coverage:** Working Spouse: \$10k, \$25k or \$40k

Non-Working Spouse: \$10k

**Child Term Life Rider**: \$10k or \$20k

#### Standard Riders (most states)\*

- Accelerated Death Benefit for Terminal Illness
  - A lump-sum benefit up to 75% of death benefit
- Accelerated Death Benefit for Long Term Care
  - Monthly advance up to 4% of death benefit for up to 25 months
- Employee and Spouse coverage only

#### Alternative Riders\*

- Accelerated Death Benefit for Long Term Care with Extension of Benefits
  - A monthly advance of up to 4% of death benefit for up to 50 months
- Accelerated Death Benefit for Chronic Illness
  - A lump-sum payment of up to 50% or 100% (employer choice)
- Employee and Spouse coverage only

<sup>\*</sup> The riders listed above have exclusions and limitations and are subject to state limits.. Rider availability varies by primary insured, issue age and state requirements.

## Qualifying for Accelerated Death Benefit for Long Term Care



#### Be diagnosed as Chronically III

- Means the insured has been certified by a licensed health care practitioner with the preceding 12-month period as: 1) being unable to perform, without substantial assistance from another individual, at least 2 Activities of Daily Living (bathing, continence, dressing, eating, toileting and transferring) for a period of at least 90 days due to a loss of functional capacity; **OR** 2) requiring substantial supervision to protect oneself from threats to health and safety due to cognitive impairment.
- Satisfy 90-day Elimination Period
- Receive Qualified Long Term Care Services pursuant to plan of care prescribed by licensed health care practitioner
  - Qualifying Confined Care Assisted Living Facility or Nursing Care Facility
  - Qualifying Non-Confined Care Home Health Care or Adult Day Care
- Pre-existing condition limitation
  - 6 / 6 pre-existing condition limitation applies to Accelerated Death Benefit for Long Term Care\* and the Accelerated Death Benefit for Long Term Care with Extension of Benefits\*

<sup>\*</sup> The riders listed above have exclusions and limitations and are subject to state limits.. Rider availability varies by primary insured, issue age and state requirements.

### Life with LTC Claims Scenarios



#### Scenario 1: Death Benefits

John leads a full life and does not require long term care or restoration of benefits



Policy Face Amount = \$100,000

Total Death Benefit = \$100,000

#### Scenario 3: Benefits Split

John leads a full life but requires 6-months of home health care

Policy Face Amount = \$100,000



*Death Benefit = \$76,000* 

**Long Term Care Benefits** (6 months) = \$24,000

Total Death and Long-Term Care Benefits = \$100,000

#### Scenario 2: LTC Benefits

John leads a full life but requires long term care and has been certified chronically ill by a licensed health care practitioner

Policy Face Amount = \$100,000



**Long Term Care Benefits** (25 Months) = \$100,000

Total Death Benefit = \$0

# Whole vs. Universal Life Basics



Product	Whole Life	Universal Life
Туре	Most stable life plan option available – premium amount locked in at time of purchase for your entire lifetime	Flexible premium plan – fluctuates based on interest rates and funding. Premium amount not locked in
Contract Chassis	Group	Group
Reduction	Benefit doesn't reduce	If not funded properly, plan may reduce terminate, or not last as long as expected
Death Benefit	Guaranteed level	Adjustable by policyholder – dependent upon paid premium, underwriting and tax limits
Premium	Guaranteed Level	Flexible (Target up to Maximum) – Employer may implement either option, and allow employees to adjust individually
Cash Value Accumulation	Guaranteed	Subject to current rates
Portability	Yes	Yes
Matures/Endows	Lasts to age 121	Lasts to age 95 dependent upon paid premium
Premium Period	Paid-up at age 95	To age 95 – dependent upon paid premium
Policy Fee or Premium	None	\$26/policy annually
Maturity Benefit	Pays out cash value which is equal or greater than death benefit	Pays out fund value

# Implementation and Administration





# BenSel - Implementation Timeline





- Receipt of completed sold case documents
- Implementation Manager initiates kickoff call
- Initiate BenSel enrollment system build



 Kickoff call to establish marketing, communication and enrollment strategy and initiate collateral creation



Week 2

- Digital marketing collateral provided for review/approval
- Schedule billing/administration call





- Digital marketing collateral delivered (allow 5-7 business days for hard copy print/ship)
- Census provided for enrollment system
- BenSel enrollment system final testing



Week 4

- Open Enrollment Begins
- AffinityLTC leads educational sessions via on campus or virtual.

## **Benefit Communications**



 Allstate Benefits offers a variety of media to inform employers and employees about products and services

- Brochures
- Product Videos
  - SAMPLE: https://bcove.video/3cuj05n
- Product FAQs
- Posters
- Desk drop postcards
- Microsites (1,000+ eligible lives)
- HTML emails (1,000+ eligible lives)
- Webinars



# **Enrolling through BenSel**

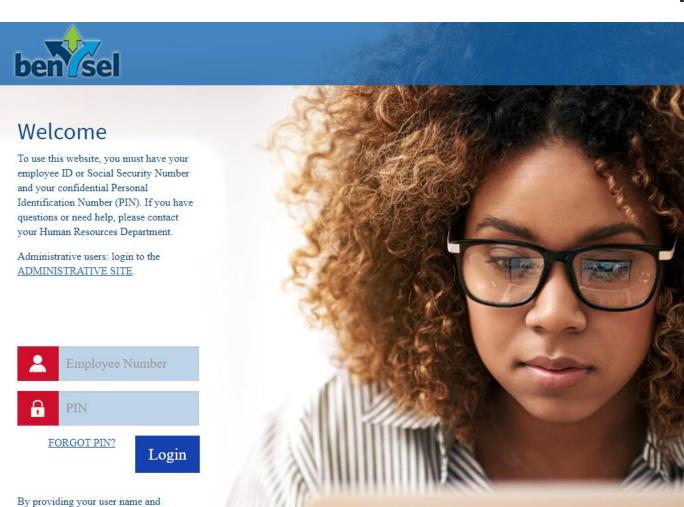


# Login

Employee Number = Full SSN PIN = Last four of SSN and twodigit year of birth

Example: last four of SSN is 3214 and born in 1968. Your PIN is 321468

Employee ID may be substituted for SSN



password, you are agreeing to the Terms of Use Agreement

# Enrollment Solutions - BenSel vs. 3<sup>rd</sup> Party



	BenSel	3 <sup>rd</sup> Party Platforms
Products Supported	GUL23 and GWL	GWL only
Employer Cost	None	Determined by platform
Multiple Policies Supported (i.e. Stacking)	Yes	Not available on most platforms
Rating	Tobacco Distinct or Uni-Tobacco Age-Banded or Age-Specific	Limitations apply based on platform
Employee/Spouse Benefit Amounts	Unlimited	Most prefer 3 options. Platform may determine benefit amounts offered.
Spouse Working Status Available	Yes, higher GI for working spouse	No
Child Coverage	Standalone or Child Term Rider	Child Term Rider
LTC Riders Supported	Yes	Additional build time for select platforms
EOI Supported	Yes, passed via EDI	No
Implementation Times	4 weeks from receipt of required sold case forms	Minimum 6-8 weeks

#### **Customer Service**



#### **MyBenefits (Policyholders)**

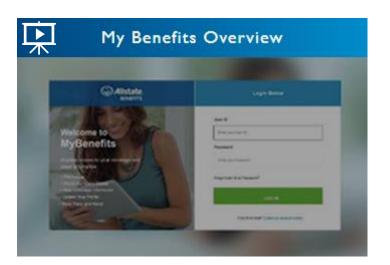
- Secure, 24/7 online access to benefit information including policies, certificates and claims history
- Quick and secure claims submission
- Viewable and downloadable Explanation of Benefits
- Fully mobile optimized
- *NEW* eSignature now available

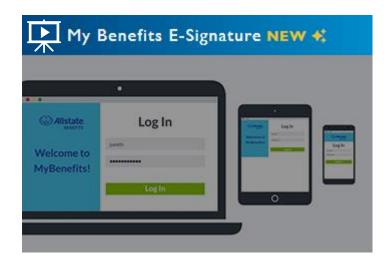
#### **Customer Care Center**

- 8 a.m. to 8 p.m ET, Monday through Friday
- 1-800-521-3535
- 1-800-211-5533 (Spanish)

#### **AffinityLTC**

- 1-877-777-3512 (ext 301)
- info@affinityltc.com





# **Next Steps**



- 1) Requesting proposals
  - a) Reach out to AffinityLTC for no obligation proposal
  - b) Allstate Benefits standard turnaround time is 5 business days
- 2) What will be included?
  - a) Group Whole Life and Group Universal Life 23 (Target and Maximum premiums) unless you specify otherwise
  - b) Includes Accelerated Death Benefit for Long Term Care Rider(s) or Chronic Illness Riders based on availability in your state
  - c) Reminder: Only one product may be offered to your employees
- 3) Proposal review call



# Are you in good hands? You can be.



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